

## CASE STUDY

# Record Breaker: How a Medical Directorship Beat National Quality Scores in an Inpatient Rehabilitation Hospital



### BACKGROUND

- ◆ *Regional Inpatient Rehabilitation Hospital*
- ◆ *Specializing in stroke, brain injury & complex neurological and orthopedic conditions*
- ◆ *1,500 annual patient visits*
- ◆ *25 beds*
- ◆ *Part of a national network of inpatient rehabilitation hospitals and services*

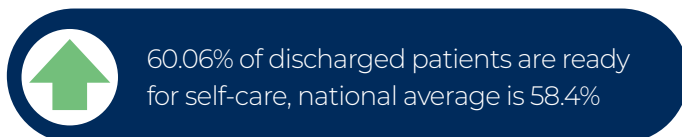
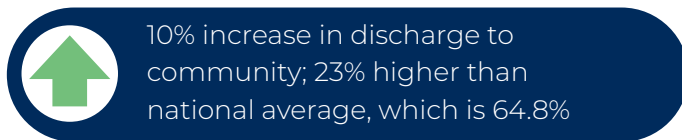
### THE CHALLENGE

Nationwide, rural and underserved communities often face challenges in the recruitment and retention of specialized healthcare teams. Legacy Care was given the opportunity to secure a permanent medical director for a rural inpatient rehabilitation hospital that had been relying on Locum Tenens for an extended period of time. Consistent medical director leadership was needed to drive sustainable patient quality scores and outcomes.

### LEGACY CARE SOLUTIONS

Legacy Care recruited a physician and nurse practitioner to serve as a full-time, on-site team. Together, this pair worked collaboratively with medical and administrative teams on-site. Over a two-year period, they developed and drove solutions that led to improved quality scores that were better than national quality benchmarks.

### RESULTS



Hospital ranked #1 in patient satisfaction, out of a national network of company's inpatient rehabilitation facilities



## THE PATH TO RECORD BREAKING QUALITY SCORES



Holistic Approach to Patient Care



Patient Trust



Top Clinical Nursing Teams & Therapists



Valued Partnership with Case Management & Community Partners



Open, Team Collaboration



Ongoing Continuing Education for Care Teams

## LEGACY CARE MEDICAL DIRECTORSHIP BENEFITS

As your Partner in Care, we can provide high-caliber medical directorship teams to help transform care in your facility or community, 24-7, weekends and holidays



Full-screened & Credentialed Physicians and Providers



Weekend Care – 24-7



Full-time Medical Director & Nurse Practitioner team



On-call, After Hours Support



Quality Care for Medically-Complex Patients



We bill Medicare/Medicaid & 3rd Parties (budget neutral for facility)

Legacy Care's medical group delivers patient care in healthcare systems, inpatient rehabilitation centers, post-acute care facilities and assisted living communities around the country. Our compassionate physicians and advanced care practitioners are dedicated to positive patient outcomes, guided by evidence-based practices, and our analytically-based care model.